

2025 TRAINING SCHEDULE THIRD QUARTER

Explore a variety of training opportunities to enhance your skills and knowledge as an adjuster. Our courses are offered both online and in-person to fit your schedule. From professional development and technical skills to certification programs and hands-on training, there's something for everyone!

ALACRITY ACADEMY TRAINING PORTAL

REGISTER HERE

ONLINE COURSES

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PROFESSIONAL DEVELOPMENT SERIES: SHARPEN YOUR EDGE

Stay ahead in the competitive world of adjusting with these bite-sized, interactive sessions.

XACTANALYSIS SKETCHING: ESSENTIAL TOOLS & TECHNIQUES

Learn the fundamentals of sketching in XactAnalysis, including how to create and edit property diagrams, add structural elements, and use key tools to streamline scope documentation. Perfect for adjusters and estimators aiming to enhance their digital sketching skills and improve estimate accuracy.

JUL 11

BEST USE OF THE ALACRITY CONNECT MOBILE APP FOR FIELD ADJUSTERS

This course provides adjusters with practical training on effectively using the Alacrity Connect mobile app while working in the field. Participants will learn how to navigate key features, streamline documentation, communicate efficiently, and leverage the app to improve workflow, accuracy, and customer satisfaction during the claims process.

AUG 1

UTILIZING AI TOOLS TO IMPROVE LOSS NARRATIVES

This course explores how insurance professionals can use AI tools like Grammarly and ChatGPT to enhance the clarity, accuracy, and professionalism of loss narratives. Participants will learn best practices for drafting reports that meet industry standards, reduce errors, and improve communication with carriers and clients through the strategic use of AI-assisted writing.

SEP 5

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USAA CERTIFICATION

Virtual training session to prepare adjusters for the USAA Knowledge and Practical Exams.

JUL 30-31

IN-PERSON EVENTS

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IRVING, TEXAS

ABC'S OF ADJUSTING

This course jumpstarts your adjusting career with virtual training on key topics like licensing, Xactimate, and time management, followed by a 4-day, in-person session focused on hands-on claim handling and real-time guidance from industry professionals.

JUL 14-17

ROPE & HARNESS TRAINING

Ready to level up your adjusting skills? Join us for a 1-day rope and harness training at our climate-controlled facility to learn the essentials for safely accessing steep roofs. You'll cover equipment use, knot tying, anchor points, ladder safety, and hands-on practice climbing pitches.

JUL 18

BUFORD, GA

ABC'S OF ADJUSTING

This course jumpstarts your adjusting career with virtual training on key topics like licensing, Xactimate, and time management, followed by a 4-day, in-person session focused on hands-on claim handling and real-time guidance from industry professionals.

AUG 25-28

ALACRITY FIELD QA CERTIFICATION

This interactive session uses real-life claims to build skills in reviewing estimates for accuracy and quality. Participants will practice identifying issues, writing revisions, escalating when needed, and reviewing claims with live support.

SEP 3-4

READY TO ELEVATE YOUR EXPERTISE?

Visit the Alacrity Academy Training Portal to register for upcoming classes and access additional resources.